



Messaging and Marketing for Your Nonprofit: What Matters Most NOW

Presented By: David Munshine, President & CEO

Diana Leighton, Senior Vice President

April 29, 2020

TODAY'S PRESENTERS



DAVID MUNSHINE President & CEO



DIANA LEIGHTON Senior Vice President



OUR SERVICES



FUNDRAISING

- Feasibility/Planning Studies
- · Capital Campaign Management
- · Major Gifts Programs
- · Endowment and Planned Giving
- Annual Funds and Multi-channel Approach Appeals
- Corporate Giving
- · Grant Research and Writing
- Wealth and Philanthropy Research
- Grateful Patient Program Development



COMMUNICATIONS

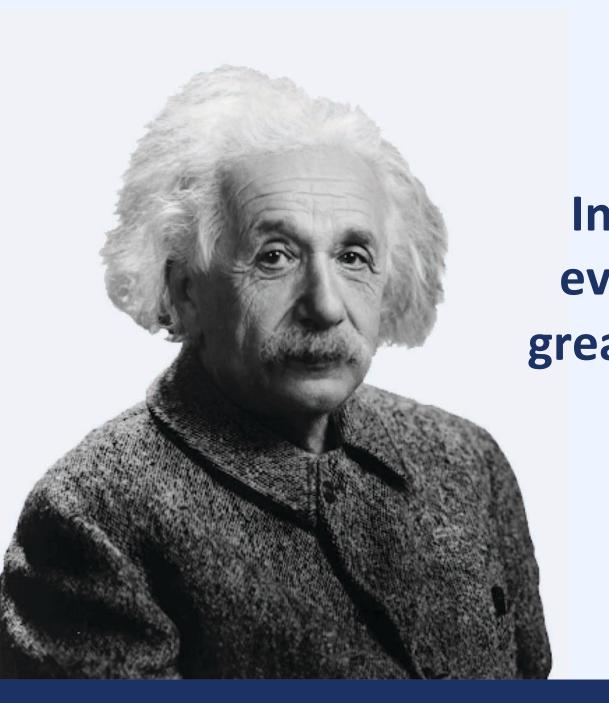
- Integrated Fundraising and Communications Plans
- Case for Support Materials
- Donor Impact Reports
- · Writing and Editing
- Blogging and Blog Management
- Digital Design
- Web Content Development
- Social Media Management
- Press Releases
- Media Training
- Crisis Communications



STRATEGY & IMPLEMENTATION

- · Assessments and Benchmarking
- Strategic Planning
- Staff Search and Interim Staffing
- · Staff and Volunteer Training
- Board Development
- Database/CRM Services
- Workshop and Retreat Facilitation





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In the midst of every crisis, lies great opportunity.

ALBERT EINSTEIN

PRESENTATION OVERVIEW

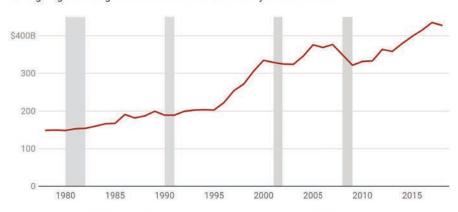
- I. Review of philanthropy in the U.S.
 - a. Recent giving trends
- II. Why every nonprofit should be fundraising right now
- III. Cut through the clutter
 - a. How to make the ask
 - b. Ignite your creative spark
 - c. Collaborations to live by
- IV. Pitfalls
- V. Wrap-up
- VI. Questions & discussion

AMERICANS ARE GENEROUS

Philanthropy is alive and well!

American charitable giving during downturns: giving doesn't go to \$0 in a recession.

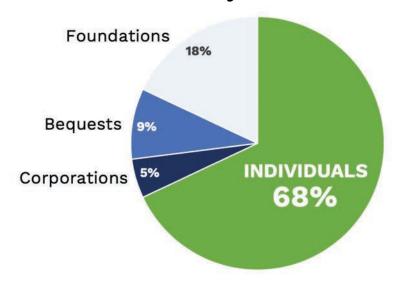
Total giving fell during most of the recessions shown by the shaded lines.



Amounts shown are 2018 dollars. Other factors caused the decline in giving in 2018.

Source: Giving USA Foundation/Indiana University Lilly Family School of Philanthropy

Americans gave a total of \$428 billion to charity in 2018.



Source: Giving USA, Annual Report on Philanthropy for the year 2018

AMERICANS ARE GENEROUS

• In surveys of donors, when asked "How do you feel when you give to an organization?"

Joyous Proud Grateful Part of something important

- Traditionally, as many as 2/3 of Americans surveyed feel they should be giving more than they do.
- Good fundraising is never about money. It is all about the desire to make your community or your world better.
- Large charitable gifts from corporations, foundations and individuals for coronavirus relief reached \$7.8 billion worldwide by mid April, with about two-thirds originating in the United States — dwarfing prior disaster relief efforts.
- Charity Navigator saw a 237% increase in gifts to nonprofits directly through its site compared to this time last year, and a 30% increase in the average donation size.

TOP 10 REASONS PEOPLE GIVE

1	Because they were asked	
2	Relationship to the solicitor/organization	
3	To feel connected, part of something bigger and joy	
4	Belief in the mission or interest in the project	
5	To leave a legacy	
6	To challenge or inspire others	
7	Persuasive appeal of communications material	
8	Financial stability of the nonprofit	
9	To get recognition	
10	Tax benefits	

THE HEART OF YOUR MISSION

Every nonprofit sector is relevant right now and should be fundraising!

Animals:

- If large number of pet owners become ill or do not have the financial resources to feed pets they will surrender them to shelters.
- Shelters can become overcrowded if overwhelming number of pet owners become sick.
- Increased need for supplies; increased need for fosters.

Arts, Culture and History:

- o FDR and his New Deal administration inaugurated the Works Progress Administration Federal Art Project (WPA/FAP).
- o Project focused on the visual arts and included programs for music, theater, and writing, and Historical Records Survey.
- o Created to alleviate the plight of Americans, in particular those who were considered ill-housed, ill-clad, and ill-nourished, about a third of the country's population.
- o Also today: if you can't perform you don't have earned income.

THE HEART OF YOUR MISSION cont.

Environmental & Conservation:

- o Pollution and greenhouse gas emissions have fallen across continents as countries try to contain the spread of the coronavirus.
- O Organizations are working to maintain this positive trend while saving land, ensuring we have plentiful, fresh water, protecting wildlife and their natural habitat all while we social distance, get some fresh air and try to stay sane.

Faith-Based:

o Spiritual connections to others as a source of hope, healing, and mental health

Private/Higher Education:

- o Loss of revenue if not collecting tuition or running auxiliary programs.
- o Substantial need for increased financial aid dollars as well as technology and tools for students and faculty.
- Even universities with multi-billion dollar endowments are not immune and are freezing spending.

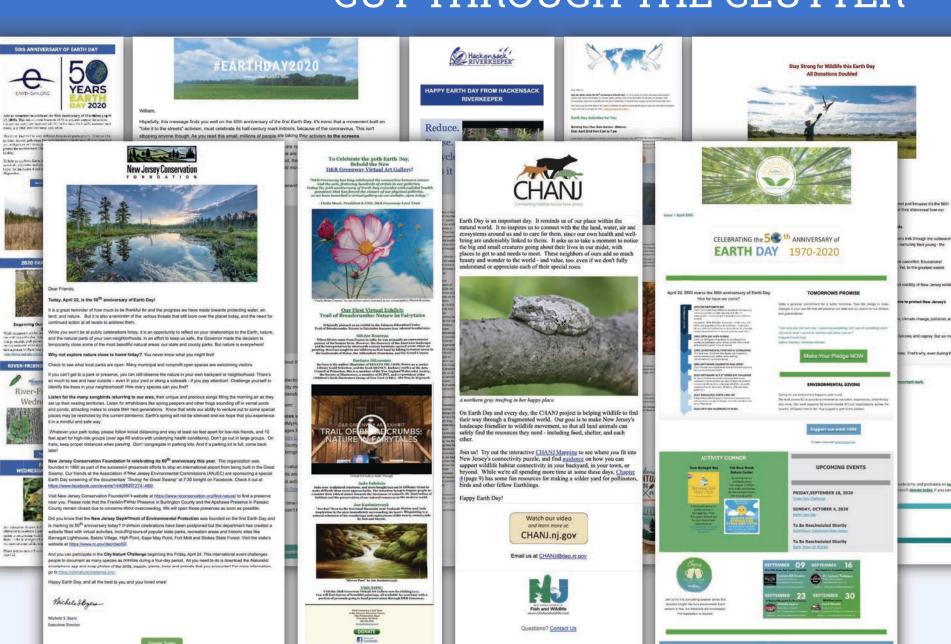
THE HEART OF YOUR MISSION cont.

Programming and Services for Children & Adults:

 Virtual programming and services can address mental health risks by providing opportunities for children and adults to continue to learn, virtually socialize with others, and develop an overall higher level of happiness.

Professional Associations:

- Builds and maintains collegiality, networking, opportunities to learn from on another
- Matches needs with skills and resources
- Offers volunteer opportunities



60 Years, 125,000 Acres, 1 New Jersey



Stand with Monmouth



Dear friend of MCF,

As we've been hearing lately, we are all in this together. That's true of dealing with the current pandemic. It's also true of our world, the one place where we all live and breathe.

Wednesday, April 22nd is the 50th anniversary of Earth Day, and to mark the date - and to help secure Monmouth Conservation Foundation's work at this difficult time, and going forward, we launched the Stand with Monmouth Earth Day Campaign.

We are very pleased to share that Monmouth Conservation Foundation Board of Trustees member Valerie Montecalvo has generously offered to match all gifts to the **Stand with Monmouth Earth Day Campaign** up to \$5,000. Your gift will be matched dollar for dollar!

\$50 ---->\$100 \$100 ---->\$200 \$250 ---->\$500

OUR WORK CAN'T WAIT.

OUR EARTH CAN'T WAIT.

Please, don't wait to make a donation to the Stand with Monmouth Earth Day Campaign.

Sincerely,

William Kastnig

William D. Kastning, AICP Executive Director

PLEASE

STAND WITH MONMOUTH

GIVE NOW!





Photo by DJ Glisson, II

Dear Bil

In the face of hardships and unprecedented circumstances, what am I most thankful for on the 50th anniversary of Earth Day? *The great outdoors.*

Connecting to and championing the Earth is so important right now. Local farms and ranches continue to nurture us with the food they provide. And, we are staying physically and mentally healthy thanks to hikes on nearby trails or neighborhood walks where we can enjoy the trees

Although many Earth Day programs and volunteer opportunities have been canceled or moved online this year, there are still meaningful actions you can take today to demonstrate your appreciation for our intends:

#1 i hope you are able to get outside at least briefly — while following all current federal, state and local rules — to enjoy the places we are protecting together and welcome a new season of hope and renewal.

#21 invite you to join the Land Trust Alliance's social media push to celebrate Earth Day today by raising awareness of land trusts and their important role in saving land. At 1 p.m. Eastern, join our social media thunderciap by posting a beautiful picture of your favorite open space to your personal social media accounts with this caption:

Land is #MyHappyPlace. On this #EarthDay, we need #Land4All more than ever.
 Land trusts save the special places we need and love. Find one near you at findalandtrust org.

#3 Finally, if you're in a position to consider giving during this time, will you please make a gift to the Land Trust Alliance to support land conservation and 1,000 land trusts nationwide?

- Consider joining our <u>monthly giving society</u>— a special group of committed supporters who have stepped up to protect our priceless land every month of the year. A monthly gift that fits your budget could make a big difference to land trusts who, more than ever, need sustainable support.
- Or, consider contributing a special one-time gift of \$50 or more to celebrate the 50th anniversary of Earth Day. Your support helps the Alliance provide the extra care land trusts need today to persevere through unforeseen hardships.

In honor of Earth Day and the places you treasure, please consider being a champion for our natural world by making a gift to the Land Trust Alliance today.

DONATI

There's much to be done — and much we all can do to help protect and restore our planet. No matter where you live, we are united by the great outdoors. And now, more than ever, conserved lands are what we need to protect.

I hope you'll do your part today to celebrate Earth Day and honor the land we all need and



With many thanks,

Rashida

Rashida Moore

Manager of Annual Giving
202-800-2249 | Email



FROM KIM ELLIMAN: CELEBRATING LAND FOR ACCESS

This year, we commences Earth Day with a minimal commitment by public access. The public systemmin for point and particular find in these of human circle has become a national story over the public shore morths. This med is incommence and the subploom amends air of wait the conservation community that much man enterts to the chair or summa that all propile can access active for the nonstriment of provides our booker, minds, and south. Filed on for justification of the commence of the propile can be accessed as the commence of the propile commitment to building the commencion between people and the isred. We at the Open Space institute width you wait and a hoppy Earth Day.



RECREATION & REFUGE AT RIVER-TO-RIDGE TRAIL

OBI's popular Riverto-Ridge Trail is proving to be a much needed resource for reconstition and refuge for the people of New Patz. "Always are areasing public umently, the River to-Ridge Trail has proved to be even more of an implaceable resource during the practients." said Trail Rogers, respon of the Wilage of New Patz.

DEAD MADE



GEORGIA OPENS CEYLON WMA TO PUBLIC

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Just months after OSI and The

Generation Fund protected the 16,000
and people of
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coast, the state's Department of Natural
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READ MORE



A GIFT TO PENNSYLVANIA NATURE-LOVERS

A return to Cherry Velley National Wildlife Refuge, where OSI and its partners last year secured a hard-won victory; 4,300 additional arms for recreation within the refuge, and forest lands that protect direkting water within the greater Delaware River Wobsheld.

WATCH VIDEO

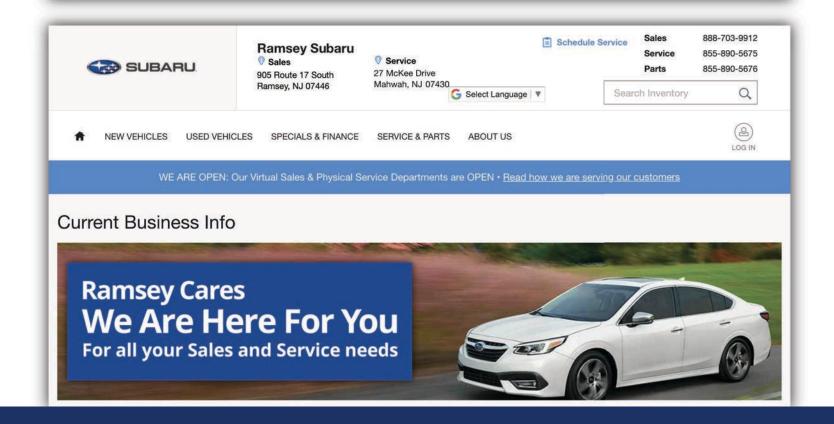


COMMUNITY FORESTS STRENGTHEN TOWNS

Since 2010, OSI's Community Forcet Fund has helped to support the creation and explanation of 25 community forests, providing reartry recreational access and biotalering local encomments throughout Northern New Brightent, OSI's support for community forests confirment, with two more stated to close this summer in New Hearmonthern.

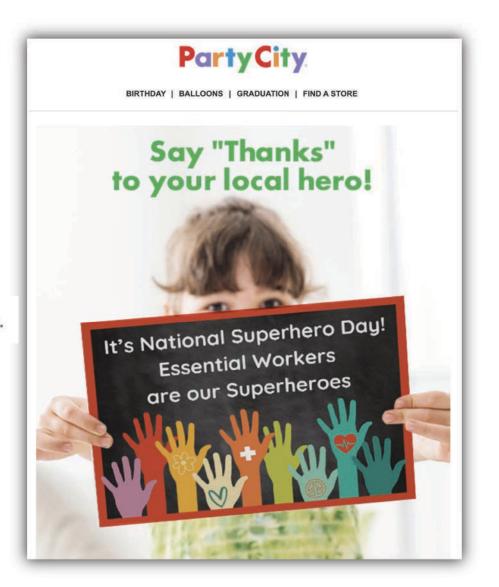
READ MORE

Ramsey Cares We Are Here For You



Essential Workers are Every Day Heroes!

Honor those Showing Up on the Front Lines.



HOW TO MAKE THE ASK

- What did you learn from checking in
 - o If you haven't yet checked in do this first!
- If you don't ask, you don't get.
- Why should I be asking?
- Who should I be asking?
 - o Focus on your most loyal and generous donors.
 - Focus on recent lapsed donors.
 - Don't only search for new donors.
 - For every 100 new donors, you lose 99.
- Let the donor decide if it's the right time for them to give.

HOW TO MAKE THE ASK: SAMPLE

Please contribute today to ensure our tomorrow

And if you're unable to donate at this time, you can still support us.

Advocate for us by sharing our mission with family members, friends and neighbors.

Even a quick mention on your social media means the world to us.



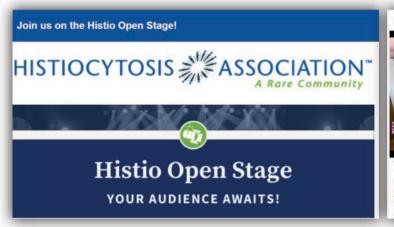
With you. For you. Every Day.



HOW TO MAKE THE ASK: SAMPLE



pandemic.





The AKC Invites You To #WoofFromHome!

You're not the only one who needs something to do! Join the AKC on <u>Instagram</u>, <u>Twitter</u>, or <u>Facebook</u> every day to see what new challenges we have in store for yeu and your dog! Don't forget to use the hashtag #WoofFromHome as you show us how your dog did!







Prioritize

- o Make the donor the hero of the story
- o Make it skimmable focus on the headlines, call to action

Personalize

- o Segmentation
- o Name throughout body of the letter
- o Customized ask last gift amount

Provide Multiple Ways to Give

- o Reply Device
- o Website unique URL/branded donate page
- o QR Code

ges! 1	want to help during Here are examples of how your	this unprecedented COVID-19 Pandemic. generous gift will be used:
Other: \$500-iPad	d for Communications \$250-Cleaning S Materials for Masks	upplies S100-Breakfast for a House
Matching gifts help! Have you or Please charge my gift to: Vis Check enclosed: Amount US	7hank You! Your gift supports the individuals, programs	
Name as it Appears on Card: _		and staff of
Credit Card Number:		Community during its
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Signature:		COVID-19 Pandemic.
Phone:	Email:	

COLLABORATIONS

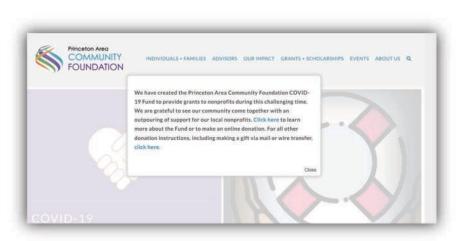
Dear Diana,

Recently, a dear friend of St. Jude Children's Research Hospital, Grammy Awardwinning country music artist, Ashley McBryde, named the "New Artist of the Year" at the 2019 CMAs, held an online concert for St. Jude kids — wearing a dinosaur onesie of course.



"Giving back is good for your soul," Ashley said.

She's right. Generosity comes in so many forms, and during this pandemic, we have been inspired to see how people choose to demonstrate their compassion for the kids of St. Jude.







PITFALLS



William

Hopefully, this message finds you well on the 50th anniversary of the first Earth Day. It's ironic that a movement built on "take it to the streets" activism, must celebrate its half-century mark indoors, because of the coronavirus. This isn't stopping anyone though. As you read this email, millions of people are taking their activism to the screens.

The Land Trust Alliance, along with other land trusts across the nation, are raising awareness for land protection through the <u>BMyriapopPlace digital campaign</u>. Youth and adults across the globe are <u>feating withal railies and campaigns for climate action</u>. Showing us that even though the landscape has changed, the mission remains the same. Earth Day Networks mission is to diversify, educate and activate the environmental movement worldwide. That means that we need to do our part here on the Eastern Shore too.

With that being said staff wanted to bring some Eastern Shore serenity to your screen. Click the image below to see some of our favorite places on Maryland's Eastern Shore.



Once you finish the video, please take a moment to read Rob's letter about the history of Earth Day and Maryland's role in the environmental movement.

We encourage you to celebrate Earth Day 2020 knowing that our next election, arguably the most important of our lifetime, is only six months away. As an individual, voter, consumer and community member, you have the power to protect the people and places you love most. Let your voice and actions drive the transformational change we need.

Here are some ways you compared in the Earth Day 2020 movement:

- Show photos and videos of your favorite places with us. You can email them to
 - or post them on social media with the hashtags #MyHappyPlace #Land4All

#ILoveTheEasternShore #EasternShore. We'll repost them on our pages for you!

- Clean up your neighborhood! <u>Doing Good Together Community Litter Pick Up</u> is a local clean-up group that has collected 161 trash bags and 85 tires from Kent and Queen Anne's County since January 2020!
- Tune into <u>Earth Day Live</u> a 3-day livestream from April 22-24, bringing millions of people together for the world's largest digital raily for climate justice.
- Join the Earth Challenge to help other citizen scientists collect valuable data on air quality and plastic pollution.
- Participate in the <u>City Nature Challenge</u> by documenting plants and wildlife right outside your doorstep.
- Inspire the next generation with some earth-inspired crafts and activities: make an <u>Earth Day Egg Carton Tree</u>.

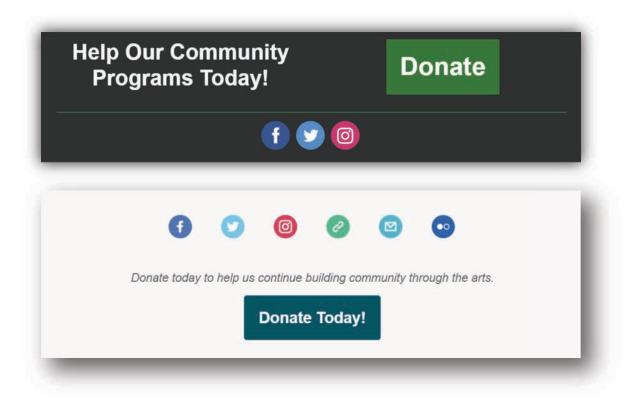
 Sex Sundather Wind Chimes with flower from your yard, make <u>No-Sew T-Shirt Bang</u>, start veggle and herb sex

Most important, take care of yourself and your loved ones. Find some time to get outside and enjoy the becaulul day that we've been blessed wire. If a bit chilly, but nothing that an extra layer can't help!

Sincerel

Protect what matters most. Make a contribution today!

PITFALLS



6 Principles: Marketing that Works

- 1. Compelling subject line and call to action
 - a. Keep it short
 - b. Create a sense of urgency
 - c. Pose an intriguing question
 - d. Ask early and often
- 2. Unique, creative messaging that is authentic, relevant, and heartfelt
 - a. Articulate the impact
 - b. Make it skimmable
 - c. Look deep into your mission statement
- 3. Personalized, customized content
 - a. First step: clean up your data
 - b. Ask volunteers to help with any missing information

6 Principles: Marketing that Works

- 4. Proper Formatting:
 - a. Mobile responsive
 - b. Functional links
 - c. Updated header, footer and donate page
 - d. Test, test, test
- 5. Clean, functional design
 - a. Balance the white space
 - b. Use photography appropriately
 - c. Prominently feature the donate button and/or call to action
- 6. Thank well

QUESTIONS



DISCUSSION

Complimentary Coaching Session

You will receive a follow up email from UWGMC with more information about the offering.









www.munshinegroup.com

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